



JOB PROFILE FOR TECHNICIANS

Job Summary

Village Power offers a range of home solar systems to our customers throughout Uganda. At Village Power we place a lot of focus on our customers; they are at the centre of everything we do: our products, our trainings, and our after sales service. We therefore undertake to manage the whole process of installation and maintenance in order to assure our customers of quality control and ensure the best operation of their Solar Home System throughout its working life. Our technicians obviously play a key role in this process starting from installation through to after sales care and, as the face of Village Power to our customers, are important brand ambassadors.

Essential Duties and Responsibilities

1. Responsible for wiring and installation of solar kits (solar panels, battery boxes, wiring, and switches)
2. Maintenance and troubleshooting (including systematic and comprehensive reporting of technical issues and solutions)
3. Sales

Personal characteristics and skills

1. Technical skills & technological savvy
2. Integrity
3. Resilience
4. Excellent communication skills and strong people skills
5. A problem-solving, can-do, attitude
6. A humble and disciplined individual
7. A knack for selling
8. Working knowledge of local languages
9. Willingness to travel or be stationed upcountry
10. A fun personality



Required Qualifications and Experience

- A minimum 'A' level certificate required
- Certificate in electrical studies
- Experience of at least two years in solar/ electrical installations

If you meet the above criteria and believe you would be a valuable addition to our dynamic team, please send your resume and a letter stating your reasons for seeking employment with Village Power to hr@village-power.ug